

## TERMS OF SALE

### Terms:

Net 30 days subject to credit department approval.  
All amounts past due are subject to 1½% per month service charge.

### F.O.B.

Linière, Qc, Canada G0M 1J0  
Call factory for freight prices.

### Prices:

All prices are subject to change without notice.  
Prices do not include sales tax.  
Doyon is not responsible for printing errors in pricing or specifications.

### Shipments:

Shipment must be inspected promptly upon receipt.  
No claims for damaged merchandise or missing parts or other errors will be recognized unless written notice thereof is given to Doyon Equipment inc. within 30 days from shipping date.

### Notes:

Doyon Equipment inc. reserves the right without prior notice to make changes and revisions in product specifications, design, and materials which in the opinion of the company will provide greater efficiency, performance and durability.

### Installation:

Installation and start-up is the responsibility of the buyer, its agent, contractor, as the case may be.

### Returned Goods:

Returned goods are subject to a 15% restocking charge and the cost of reconditioning. Prior authorization by Doyon must be granted, and returned goods must be sent freight prepaid. Custom units built to buyer specifications may not be returned or cancelled.

## ORDERING INFORMATION

### How to place an order:

- Federal ID number: required for U.S. customs purposes from all Dealers (N/A in Canada).
- All orders are subject to acceptance by the local representative and our office.
- All orders must have the Dealer's name, address, phone number, purchase order number and purchase order dollar amount.
- All orders must include a requested ship date, ship address, job name and location.

- All orders must include model number, voltage requirement, type of gas and altitude if installation is over 2000 feet, and conveyor belt direction.
- There will be no additional charges for duties and customs (U.S. Customers).

### International order

- All international orders must specify either CE-specific or non-CE ovens.
- International orders may be subject to a warranty administration fee at the time the order is placed.

## WARRANTY - One year parts and labor Doyon limited warranty (Continental United States of America and Canada only)

This Doyon Equipment Inc. warranty applies to all equipment that has been unaltered, properly installed and maintained in accordance with the Doyon installation manuals.

Doyon products are warranted to the original purchaser to be free from defects in material and workmanship for a period of (1) one year from the date of original installation. This warranty does not apply to equipment damaged, abused or altered accidentally or intentionally or modified by unqualified service personnel or with missing or altered serial nameplates.

Doyon agrees to repair or replace defective parts due to flaws in material or workmanship during the warranty period. Labor to repair or replace defective parts shall be warranted when performed by an authorized Doyon service agency. Travel over 50 miles, holiday or overtime labor charges are not covered.

Proper installation, initial check out, or normal maintenance such as lubrication, adjustment or calibration is the responsibility of the dealer, owner-user or installing contractor and is not covered by this warranty.



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